



RETURNS GOODS AUTHORIZATION (RGA) FORM

Please complete and include this form in the box with the return goods.

ITEMS BEING RETURNED:

QTY	PRODUCT NAME	SIZE

CUSTOMER NAME: _____

ADDRESS: _____

PHONE #: _____ SALE/INVOICE NUMBER: _____

REASONS FOR RETURN (Please check one):

- I ordered the wrong item
- Product is not compatible with my existing surface
- Product is defective
- I no longer need the item
- I have placed a new order for product and I want a credit for return

RETURN TERMS & CONDITIONS

All returns must be made within 30 days and authorized with a completed RETURN GOODS AUTHORIZATION (RGA) form.

Return merchandise must be in the original container and in resalable condition.

Please note credits cannot be issued for merchandise damaged or not delivered to our facility.

We recommend shipping your return products via a tracking courier such as UPS, Fed-Ex or US Certified Mail with insurance to ensure full credit.

We cannot reimburse shipping charges for any return.

All returns are subject to a 25% restocking fee. Special orders of merchandise cannot be cancelled or returned.

10821 NW 50 St. Sunrise, FL 33351 • T: 754.223.2465 • F: 754.223.2467
• E: service@covertecproducts.com • www.covertecproducts.com